Electronic Acknowledgement Receipt					
EFS ID:	3643238				
Application Number:	10507102				
International Application Number:					
Confirmation Number:	2041				
Title of Invention:	Method for operating a call-centre				
First Named Inventor/Applicant Name:	Helmut Kunkel				
Customer Number:	1444				
Filer:	Roger Lowen Browdy/Ronni Jillions				
Filer Authorized By:	Roger Lowen Browdy				
Attorney Docket Number:	KUNKEL1				
Receipt Date:	18-JUL-2008				
Filing Date:	11-APR-2005				
Time Stamp:	16:56:45				
Application Type:	U.S. National Stage under 35 USC 371				
Payment information:					

Submitted with Payment	yes
Payment Type	Credit Card
Payment was successfully received in RAM	\$120
RAM confirmation Number	2072
Deposit Account	
Authorized User	

File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
--------------------	----------------------	-----------	----------------------------------	---------------------	---------------------

		2008-07-18AmendmentAsFil	79473		40				
1		edIKUNKEL2.pdf	bffc042a83674db1cb7eca2e20ba2d50 a1884f63	yes	10				
	Multipart Description/PDF files in .zip description								
	Document Description		Start	End					
	Miscellaneous Incoming Letter		1	1					
	Amendment After Final		2	2					
	Claims		3	4					
	Applicant Arguments/Remarks Made in an Amendment		5	10					
Warnings:									
Information	:								
2 Fee Workshe	Fee Worksheet (PTO-06)	fee-info.pdf	8161	no	2				
2 1 GG WOINSHEEL (FIN	1 de Worksheet (r 1 d-00)	iee-iiiio.pai	8794111b46e3c59151d64a96edd8c6a a84cfb4cf	110					
Warnings:					-				
Information:									
Total Files Size (in bytes): 87634									
			•						

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.